



# Best Western Hotel Rocca

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to:

**Celine Meggiolaro** – [reception@hotelrocca.it](mailto:reception@hotelrocca.it)

## CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel has a private car park, it is located outside and it is uncovered.

The hotel's car park is surfaced with cobblestone and tarmac.

To avoid the difference in level between the path and the main entrance door, the access ramp can be used.

The path is surfaced with tarmac, cobblestone and marble.

There are accessible tactile indicators (loges pathways) for people with visual impairment.

## MAIN ENTRANCE AND RECEPTION



When entering there is a doorbell to request assistance.

The access door has an automatic sliding door system. The door has no handle.

Inside there is a carpet runner/doormat.

In the lobby, there are seats, namely sofas, chairs and armchairs.

The portage service is available.

Height of reception desk	cm 110
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## LIFTS



Our hotel has 1 lift to access the floors and these are located in the lobby.

Size of inner cabin	cm 130x95
Height of call button	cm 120
Sliding doors	yes
Type of door opening	on one side
Width of clear opening	cm 80
Audible indication of floors	no
Call button with braille or raised characters	yes
Button panel with braille or raised characters	yes
Button panel with large characters	yes

## INTERNAL ROUTES



The corridors have a marble floor and along the paths there are no doors or passages narrower than 90 cm.

There is no protruding wall decor.

### Stairs

Our hotel is a 5-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

### Lighting

Lighting location	wall lighting
Light control system	automatic sensor

## TOILET FACILITIES



The toilet facilities are located in the hall.

There is a bathroom access room.

Size of bathroom access room	cm 270x280
Type of flooring in the bathroom access room	resin
Door style	hinged door
Type of lighting	automatic sensor

### Bathroom features

Size of bathroom	cm 145x150
Type of flooring	resin
Door style	hinged door
Type of lighting	automatic sensor
Alarm bell/pull cord	no
Pedestal sink	yes
Mixer tap	automatic sensor
Tilted mirror	no
Wall hung toilet	no
Bidet shower next to toilet	yes
Floor-level shower	no
Grab bars	yes
Baby changing table or station	no

## ACCESSIBLE ROOM



There are 2 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	tile
Door style	hinged door
Lock style	keycard
Type of handle	knob handle
Space around bed	on one side only
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	manual
Air-conditioning	manual

### Accessible bathroom features

Size of bathroom	cm 300x300
Type of flooring	tile
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	bib tap
Tilted mirror	no
Wall hung toilet	no
Bidet shower next to toilet	no
Floor-level shower	yes
Grab bars	no

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

## CATERING



### Breakfast Room

The hotel's breakfast room is on the -1 floor and has the following features:

Difference in level/obstacles	no
Type of flooring	resin
Main door style	double hinged door
Opening direction	inwards
Shape of tables	square and rectangle
Position of table legs	central and on all sides
Type of seats	chairs
Table service	yes
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

### Restaurant

In the hotel there is an accessible restaurant that is located at the ground floor.

Difference in level/obstacles	no
Type of flooring	marble
Main door style	not present
Shape of tables	square, rectangle and round
Position of table legs	on all sides
Type of seats	chairs
Easy reading/braille menu	yes
QR code menu available for tablets or smartphones	yes
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

### Bar

In the hotel is present an accessible bar that is located at the ground floor.

Difference in level/obstacles	no
Type of flooring	marble
Main door style	not present
Shape of tables	round
Position of table legs	central
Type of seats	chairs and armchairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Height of counter	cm 110
Table service	yes
Open 24 hours	yes